# THE CITY OF UNIONTOWN

# STRATEGIC MANAGEMENT PLANNING PROGRAM PROPOSAL AND FIVE-YEAR FINANCIAL PLAN

# **REQUEST FOR PROPOSAL**

**RESPOND NO LATER THAN:** 

3PM July 24, 2024

**INQUIRIES** 

**CONTACT INFORMATION** 

Published July 3, 2024

# **INTRODUCTION**

Uniontown, located in Fayette County, Pennsylvania, is a city that embodies a rich historical tapestry and serves as the county seat. The city operates under a council-manager form of government, which combines the political leadership of elected officials with the managerial expertise of an appointed local government manager. As for its administrative structure, Uniontown comprises several key departments including Public Safety, Public Works, Parks and Recreation, Finance, and Planning and Zoning. Collectively, these departments employ a workforce committed to serving the population of approximately 10,000 residents.

Critical issues facing Uniontown include economic revitalization, infrastructure improvement, public safety enhancement, and addressing socio-economic disparities within the community. The Strategic Planning Program (STMP) aims to tackle these challenges by fostering effective governance through improved administrative practices and strategic planning initiatives and the review of existing and proposed cooperation agreements with its incorporated bodies included the Redevelopment Authority of the City of Uniontown and the Uniontown Downtown Business District. This program's overarching goal is to streamline municipal operations to better serve Uniontown's diverse demographic landscape while promoting sustainable growth and development for future generations.

Uniontown primary focus if their organizational structures and moving toward effective use of technology. Reviewing the organization of local government and its use of technology involves a structured, multi-step process aimed at assessing efficiency, identifying gaps, and recommending improvements. Initially, it is essential to conduct a comprehensive needs assessment to understand the current technological capabilities and organizational structure within the local government. This step includes gathering input from various stakeholders such as government employees, elected officials, and citizens through surveys and interviews.

Following this data collection phase, an evaluation of existing technologies—such as information management systems, communication tools, and public service platforms—must be conducted to determine their effectiveness in meeting operational demands. The next phase entails benchmarking against best practices by examining case studies or models from other similar municipalities that have successfully integrated advanced technologies into their workflows. After establishing these benchmarks, conducting a gap analysis helps identify discrepancies between the current state and desired outcomes.

Based on this analysis, a strategic plan should be formulated outlining actionable steps for reorganizing administrative functions and upgrading technological infrastructures. This plan must include projected costs, timelines, resource allocations, and potential training programs for staff members to adapt to new systems. Finally, implementing pilot projects can help test proposed changes before full-scale execution while enabling continuous feedback loops for iterative refinement. By following this systematic approach—needs assessment, technology evaluation, benchmarking best practices, gap analysis with strategic planning—and piloting initiatives ensures that local governments are well-positioned to optimize their organizational structures through effective use of technology.

#### A. PROPOSAL SUBMISSION

1. Seven (7) copies of the sealed proposal, as well as a CD/flash drive with the Technical Proposal and Price Proposal, must be submitted not later than *July 24, 2024 at 3PM* 

# Mayor Thomas W. Gerke City Clerks Office 20 North Gallatin Avenue, 1<sup>st</sup> Floor Uniontown PA 15401

- 2. The envelope(s) must be clearly marked on the outside "STRATEGIC MANAGEMENT PLANNING PROGRAM PROPOSAL."
- 3. Fee/Cost information shall be in a separate sealed envelope marked "STRATEGIC MANAGEMENT PLANNING PROGRAM PROPOSAL."
- 4. Proposal must be mailed, or hand delivered. No faxed/emailed proposals will be accepted.
- 5. Proposals will be handled confidentially by **the City of Uniontown** during the pre-award process.
- 6. Acceptance of a proposal and contract award shall be contingent upon the **City of Uniontown** being granted State Funding for the Strategic Management Planning Program.
- 7. The City of Uniontown will not be responsible for any expenses incurred by a Proposer in connection with this procurement.
- 8. All proposals shall be valid and binding for a period of 183 days.

#### **B. QUESTIONS**

Any questions concerning the Request for Proposal should be directed to **Crystal Simmons, Executive Director** of the Redevelopment Authority, 20 North Gallatin, 2<sup>nd</sup> Floor Suite 216, Uniontown PA 15401 OP; 724-438-7968 E: director@uniontownredevelopment.com

# I. GENERAL CONDITIONS

- A. No verbal instructions or verbal information to proposer (hereafter proposer or contractor) will be binding on the City of Uniontown. These written specifications will be considered clear and complete unless written attention is called to any apparent discrepancies or incompleteness before the opening of the proposals. Should any alterations to these specifications be made in the form of written addenda, they will be emailed to all contractors. These addenda shall then be part of these specifications.
- B. Submission of a proposal will be considered as conclusive evidence of the contractor's complete examination and understanding of the specifications.

C. The **City of Uniontown** reserves the right to reject any or all proposals; the right to request additional information from any proposer; the right in its sole discretion, to accept the proposal considered most favorable; and the right to waive minor irregularities in the procedures or proposals if it is deemed in the best interest of the **City of Uniontown**.

The **City of Uniontown** reserves the right to negotiate with proposers to establish variations from the original proposal(s), including proposed cost, which may be in the interest of the **City of Uniontown**.

- D. The award will be made to the responsive and responsible contractor whose proposal, conforming to specifications, will be most advantageous to the **City of Uniontown**. Price and other factors will be considered, such as delivery time, quality, service, experience and specific skills and disciplines represented on the consulting team, etc. The award may or may not be made to the consultant or contractor with the lowest cost price proposal.
- E. The **City of Uniontown** shall have the right, without voiding the contract, to make amend the items or work covered by the specifications. In case such amendments are made, an equitable price adjustment shall be made between the **City of Uniontown** and the Contractor. All adjustments in price shall be made in writing.
- F. The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, age, national origin or handicap. The contractor will take affirmative action to ensure that applicants are employed without regard to race, color, religion, sex, age, handicap, or national origin. Contractors will take steps to insure employees are treated during employment without regard to race, color, religion, sex, age, handicap, or nation origin. Such action shall include but not be limited to the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
- G. The contractor shall not initiate work or incur any cost until such time as the **City of Uniontown** receives confirmation that grant funds shall be available, at which time the **City of Uniontown** shall issue a Notice to Proceed.
- H. CONTRACT TERMINATION: A contract may be cancelled by the **City of Uniontown** by giving the contractor a minimum of seven business days or provided in written notice to the contractor.
- I. INDEMNIFICATION: The contractor shall hold the City of Uniontown harmless from and indemnify the City of Uniontown against any and all claims, demands and actions based upon or arising out of any activities performed by the contractor and its employees and agents under this Contract and shall, at the request of the City of Uniontown, defend any and all actions brought against the City of Uniontown based upon any such claims or demands.
- J. INSURANCE: The successful contractor, prior to commencing work, shall provide at its expense, the following insurance to the **City of Uniontown**, evidenced by Certificates of Insurance. Each certificate shall require that notice be given, thirty (30) days prior to cancellation or material change in the policies, to the City of Uniontown's representative.

# Workers' Compensation including Occupational Disease and Employer's Liability Insurance

- 1. Statutory-amounts and coverage as required by Pennsylvania Workmen's Compensation and Occupational Disease Laws.
- 2. Employer's Liability Bodily injury by:
  - a. Accident \$100,000 each
  - b. Disease \$500,000 minimum policy limit
  - c. Disease \$100,000 each employee

# **Liability**

The successful contractor shall maintain a commercial general liability insurance policy, using an occurrence form of coverage. The required coverage forms are:

- 1. Comprehensive
- 2. Premises Operation
- 3. Contractual Insurance
- 4. Independent Contractor

The Comprehensive General Liability Policy shall have a minimum limit of liability of \$300,000 per occurrence.

Automobile liability coverage with minimum combined single limits of \$300,000 per occurrence.

The successful contractor shall obtain total minimum coverage limits of \$1,000,000 per occurrence. The additional limits above the General Liability and Automobile Liability policies (required above) may be provided by Excess and/or Umbrella Liability policies.

All policies except Professional Liability shall name the City of Uniontown, its officers, agents, and employees as an additional insured. This coverage shall be reflected on the Certificates of Insurance.

# II. SCOPE OF WORK

The **City of Uniontown** has applied for grant funds offered by the Commonwealth of Pennsylvania, Department of Community and Economic Development's Strategic Management Planning Program. The purpose of the program is to establish short- and long-term financial and managerial objectives that will strengthen the fiscal capacity of the municipal government along with the integration of long-term community and economic development strategies that strengthen the area's tax base. The Strategic Management Planning Program is designed, in part, on recommended financial management practices of the Government Finance Officers Association (GFOA).

# III. ENGAGEMENT OBJECTIVES

With financial assistance from this program and assistance from the consultant, **City of Uniontown** will develop and implement a multi-year financial management program and strategies. The objectives of the engagement are to:

- A. Strengthen multi-year financial planning processes for the City of Uniontown.
- B. Assist the **City of Uniontown** on an Strategic Management Planning Program basis to identify and address financial difficulties.
- C. Develop the internal capacity within the **City of Uniontown** so that it is able to develop, adopt, monitor, and implement Multi-Year Financial Management plans and incorporate this process into the annual budget process.
- D. Assess possible revenue creation in a community which has limited taxation ability.
- E. Conduct related management studies that will improve the management, financial administration, operations, and economic development activities within the **City of Uniontown**. This part of the study should include but not be limited to an analysis of the appropriate structure, command, scheduling, and staffing levels of each department and a review of current practices compared to established "best practices" and standards of excellence for local government service delivery. It should also include a review of all current collective bargaining agreements and recommendations regarding cost containment and cost sharing for relevant departments and operations.
- F. Implement a system of multi-year revenue and expenditure financial monitoring and trend analysis so that the **City of Uniontown** can anticipate and plan for future financial circumstances. This includes analysis of retirement plans, liability and health insurance coverage and cost.
- G. Determine and establish the adoption of "best practices" for management of the **City of Uniontown** and develop standards that support financial stability.
- H. Provide a mechanism by which the **City of Uniontown** may adopt prioritized short- and long-term goals and objectives for subsequent adoption and implementation.
- I. Explore the opportunities for promoting inter-municipal and regional cooperation strategies and cost-sharing among area local governments.

#### IV. STATEMENT OF WORK TO BE PERFORMED

The Strategic Management Planning Program is guided by a philosophy that establishes five (5) specific measures that a local government can take to manage its financial position and achieve or maintain its long-term economic viability: 1) expenditure reduction; 2) revenue enhancement; 3) implementation of a long-term economic development strategy; 4) adoption of best management practices to achieve operating efficiencies; and 5) pursuit of intergovernmental cost-sharing strategies.

The Strategic Management Planning Program requires that the City of Uniontown prioritize its most critical needs and establish a process that ensures that resources are focused on areas of highest priority, thus creating a "triage" approach to fiscal distress intervention.

The Strategic Management Planning Program must be designed to meet the individual and specific needs of the **City of Uniontown**. The development of the plan is to be divided into 6 steps:

- Step 1 Financial Condition Assessment This assessment is to be performed as a means to establish a realistic baseline of the City of Uniontown's historic and financial condition. A review of each fund starting with the General Fund and all Municipal funds that exist for the City of Uniontown. This review should include a minimum of four (4) years of detailed historical financial data.
- **Step 2** Financial Trend Analysis Performed over a multi-year period, this analysis will project future revenue, expenditure, economic and demographic trends for at least a three (3) year period so that the **City of Uniontown** can understand its future financial position and take immediate steps to counteract any negative trends.
- Step 3 Emergency Plan for Current Fiscal Year (if necessary) The Multi-Year Financial Management Plan should allow the City of Uniontown to pursue both short- and longterm strategies on parallel tracks. If the above analysis has identified a critical cash flow situation that may impact on the health, safety and welfare of residents, an Emergency Plan should be included to address actions to be taken during a 6- to 12-month timeframe to avoid a fiscal emergency. The Emergency Plan, if applicable, should set forth a strategy regarding: i) whether the current fiscal year's budget can and should be reopened, amended or modified; ii) whether operational and/or personnel reductions should occur; iii) whether short-term borrowing, including possible unfunded debt borrowing, is necessary; and iv) whether other types of administrative reorganization or actions should effectuated order for short-term be in the **City of Uniontown** to remain solvent in the current fiscal year.
- Step 4 Management Audit With assistance from the consultant, the City of Uniontown shall perform a management audit of all departments and operations. The audit is to include narrative summaries of each department comprised of budget and personnel information as well as other relevant data. This data is to be supported by interviews with members of the governing body, Department Heads, and key staff members as may be required in order to facilitate the most comprehensive view of the City of Uniontown's most critical operational needs. Recommended structure, command, scheduling and staffing levels (based on "best practices" for local government service delivery) should be provided for each department so that it will be possible for management to use a "benchmarking" strategy to address operational deficiencies. The management audit shall encompass any and all areas outlined by the City of Uniontown during the interview and consultant selection process.
- Step 5 Multi-Year Plan Strategy The Plan, at its foundation, will identify the City of Uniontown's top three financial management priorities. Additional prioritization should be conducted at the departmental level, and interdepartmental objectives that are Municipal-wide. These should be detailed in the Plan. Each objective is to contain a detailed action plan that describes: 1) policy objectives is to be achieved; 2) the budgetary impact; 3) the timing and deadlines for each action step; and 4) which employee and/or department has the primary responsibility for the objective.
- **Step 6** <u>Multi-Year Plan Implementation</u> The Strategic Management Planning Program is an ongoing process and an adopted plan must be evaluated, adjusted and adopted each

year. A master implementation schedule should be created that specifies key deadlines for each objective set forth in the Plan. Key to the ultimate implementation of the Plan, this schedule will serve to monitor whether or not individual department objectives are being met, thus providing a means by which the local government can measure its overall progress in implementing the Plan.

#### V. SUPPORT TEAM

The consultant will be expected to work with a consortium of individuals representing the **City of Uniontown's** management, elected officials and any community members appointed by the governing body.

# VI. <u>REPORTS REQUIRED</u>

The following reports as detailed above in Section V are expected during the course of and at the completion of the engagement:

- A. Assessment of the City of Uniontown's Financial Condition
- B. Financial Trend Analysis
- C. Management Audit
- D. Five-Year Plan

### VII. SCHEDULE

During the review, the consultant may be required to meet with various elected or appointed officials, department heads, staff members or members of the public to discuss the progress of the engagement or related matters.

All reports are to be presented publicly to the governing body of the City of Uniontown no later than the following dates:

Steps 1 and 2:	The Assessment	t of the municipalities	Financial Condition and
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Fiscal Trend Analysis January 22, 2025

Step 3:	The Management Audit	April 31,2025
Step 4:	The Five-Year Plan	May 31, 2025

Step 5: Implementation Schedule March 18, 2025

A preliminary review may be undertaken by the governing body. The report should include:

The Assessment of the municipalities Financial Condition and Fiscal Trend Analysis The Management Audit

The Five-Year Plan and Operational Analysis

### VIII. PROPOSAL

Proposals are to be submitted in two (2) parts with each sealed in a separate envelope. The first part of the proposal (marked "Technical Proposal") shall include the technical aspects as thereafter explained but shall not include any discussion of fees or out-of-pocket expenses to be billed to the City of Uniontown. The second part of the discussion (marked "Price Proposal") shall include details as to fees charged and out-of-pocket expenses to be billed. Seven (7) copies of each of the Technical Proposal and the Price Proposal shall be submitted. The City of Uniontown also requires a CD or flash drive with the "Technical Proposal" and "Price Proposal" be included. All proposals shall be valid for a period of 183 days.

- A. Technical Proposals should include the following information in the order detailed (Possible Points):
  - 1. <u>Title Page (20PTS)</u> List the RFP subject, the name of the firm, the local address, telephone number, name of the contact person and date.
  - 2. <u>Table of Contents</u> (1PT)— Include a clear identification of the material included in the proposal by page number.
  - 3. <u>Letter of Transmittal (20PTS)</u> Limit to two (2) pages. State a positive commitment to perform the required work within the time requested. Also, provide the name(s) of the person(s) who will be authorized to make representation for your firm, their title, and telephone numbers.
  - 4. <u>Profile of Proposer (20PTS)</u> State whether your firm is local, national or international in size. Give the location of the office from which the work is to be done and the number of partners, managers, supervisors, seniors, and other professional staff employed at the office. Briefly describe the range of activities performed by the local office such as legal, auditing, accounting, tax services, and management advisory services.
  - 5. <u>Summary of the Proposer's Qualifications (20PTS)</u> Describe recent local and/or regional experience similar to the type requested in the proposal and provide the names and telephone numbers of client references who might be contacted regarding your firm's work. At least three (3) references are requested.

Provide a brief resume for each of the persons to be assigned to the engagement. At a minimum, detailed information should be provided at the consultant in charge of the review, and the financial consultant who will oversee the field work. Resumes should include educational and professional experience with particular emphasis on financial consultation to governmental units.

Provide details as to the capability of your firm to provide financial management advisory services over a multi-year period.

6. <u>Management Review Approach (20PTS)</u> – Provide a statement reflecting an understanding as to the scope of work requested and briefly describe your firm's management review approach and provide specific illustrations of the review procedures which will be employed. Submit at least one (1) sample of a recent management audit report prepared by your firm for a governmental unit.

- 7. <u>Utilization of Municipal Resources (30PTS)</u> The Proposer should provide an estimate of the number of hours which will be required of: (1) **City of Uniontown's** staff to assist with the provision of data; (2) management staff to provide interviews; and (3) **Municipal** interviews/meetings.
- 8. <u>Additional Data (20PTS)</u> Include in this section any pertinent information not covered in any of the previous sections. If there is no additional information to present, please so state.
- 9. Schedule -(20PTS)
- B. Price Proposals shall include the following information for each year:
  - 1. <u>Compensation (20PTS)</u> The estimated <u>maximum</u> number of hours and hourly rates by staff classification necessary to complete the engagement. The estimated out-of-pocket costs and the resulting all-inclusive <u>maximum fee</u> for which the requested work will be done.
  - 2. <u>Billings and Payment Terms (20PTS)</u> Proposers shall include required payment terms, although monthly progress billings are preferred for both the consultant fees and out-of-pocket expenses. Billings should show the total professional hours, by classification, together with applicable rates and extensions, actual travel expenses incurred, and a reasonable itemization of other out-of-pocket expenses.

# IX. EVALUATION OF THE PROPOSALS

The Technical Proposals will be evaluated in terms of: (1) the Proposer's demonstrated understanding of the **City of Uniontown's** requirements and plans for meeting them; (2) the professional qualifications and related experience of the professionals assigned to the engagement; (3) the prior experience and reputation of the Proposer in performing municipal management consultation, and (4) the organization size and structure of the Proposer.

After the three (3) best Technical Proposals have been selected including the Price Proposals of these three (3) firms, an award will then be made to the firm which, in the opinion of the Governing Body of the **City of Uniontown** submitted the most beneficial proposal, cost and other relevant factors considered. Please note that the award may or may not be made to the firm submitting the lowest cost proposal.

The **City of Uniontown** reserves the right to reject all proposals submitted and to request additional information from Proposers. Notice is also given of the possibility that an award may be made without discussion or after limited negotiations. It is, therefore, important that all proposals contain the most favorable terms possible, and should be complete in all respects.

Proposals will be evaluated by a team consisting representatives of the governing body of the **City** of **Uniontown**, a regional representative of the DCED/CLGS and others as selected by **City of Uniontown**.